

OOSH Fees

Our fee schedule as at 15th October 2018 is as follows:

Before & After School Fees	New Fee 15 th October 2018 Utilising Hubworks iPay
Before School Care 6.30am – 9am	Remains \$20.00
After school Care 3pm – 6.30pm	Remains \$27.00
Casual Before School Care 6.30am – 9am	Increased to \$21.00
Casual After school Care 3pm – 6.30 pm	Increased to \$28.00
Vacation Care Fee 1	Remains \$55.00
Vacation Care Fee 2	Remains \$60.00

An outline of iPay fees are as follows:

iPay Fee Schedule

iPay Fees

Bank Account	<i>Per transaction</i>	\$0.75
Visa / Mastercard	<i>Calculated on transaction value</i>	0.90% + \$0.75
Amex	<i>Calculated on transaction value</i>	3.85% + \$0.75
Failed Transaction	<i>Per failed or returned transaction attempt</i>	\$2.75
Claim / Chargeback	<i>Only charged when payment is reversed</i>	\$33.00
Refund	<i>Per refund (credit / debit card only)</i>	\$2.75

Failed Payment Services

Automatically retry a failed credit / debit card transaction on the next business day.

Transaction Fee	<i>Per try</i>	\$0.75
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***** Please note that all fees listed are excluding GST**

Fees Payable in Advance:

- Fees are to be kept one week in advance at all times.
- Normal fees apply to Public Holidays, sick days, family holidays and any other absence.
- Fees are not charged for days when the Service is closed *outside of Public Holidays*. Child Care Subsidy is paid for a child's absences up to 42 days per child each financial year.
- The Service does not exchange days of care and does not arrange make up days.

Cancellations:

- **Permanent bookings** are still charged if your child is absent, unless **1 weeks/ 7 days** cancellation notice is given.
- **Casual bookings** are charged once booked, unless **1 day / 24hours** cancellation notice is given.
- **Vacation Care** – bookings cancelled within 7 days of the session will incur a 25% cancellation fee to cover Staff costs

Families are eligible to receive CCS through Centrelink: this is the (CCS) Child Care Subsidy. Please make sure that you have registered for and are receiving your full entitlements for Child Care Subsidy (CCS). Information about Child Care Subsidy is available on the Family Assistance Office website or by calling the Family Assistance Office.

- Family Assistance Office Phone Number 13 61 50
- Website: www.familyassist.gov.au/